Understanding the Cwof Invoice

There are lots of additional information of the Cwof invoice compared to TIGER. We know you may have questions so we've added a website address that will link to detailed information and Frequently Asked Questions (FAQs). more…

The more part:

Understanding the Cwof Invoice

The Invoice Sections:

A. SUMMARY
   - Other Charges and Credits (OCC)
   - Monthly Recurring Charges (MRC)
   - Long Distance Charges
B. SUBSCRIBER SUMMARY
C. OTHER CHARGES AND CREDITS DETAIL
D. MONTHLY RECURRING CHARGES DETAIL
E. LONG DISTANCE CHARGES DETAIL

A. SUMMARY Section:

(1) Account Page 1

CIO CWOF Database
4430 Broad River Road
Columbia, SC 29210

A.

(2) Agency ID: F06 (3) Agency Name: STATE BUDGET, B&CB - OFFICE OF (4) Inv No: C6652
(5) Acct No: 1103236 (6) Acct Name: OFFICE OF STATE BUDGET (7) Bill Date: 31 JAN 2004

(8) Contact: Betty Pearce Phone: 803-896-0358
1201 MAIN STREET
SUITE 950
COLUMBIA, SC 29201

TELECOMMUNICATIONS INVOICE

Summary:

(9) Other Charges and Credits: $60.00
(10) Monthly Recurring Charges: $512.27
(11) Long Distance: $19.62

(12) Pay this amount: $591.89

(13) Payment Due Date: 29-FEB-2004

(14) For Billing Questions or Inquiries, Please call 803-896-0001

Summary Details: D

1. **Account Page:** The sequential page numbers for the account
2. **Agency ID:** The identification number assigned by the Comptroller General's Office for State Entities
3. **Agency Name:** The agency name associated with the Agency ID
4. **Inv No:** CIO assigned Invoice Number
5. **Acct No:** CIO assigned Agency Billing Number
6. **Acct Name:** Name associated with the Account Number
7. **Bill Date:** The monthly period for this invoice
8. **Contact:** The Agency person according to the CIO who is responsible for receiving this invoice
9. **Other Charges and Credits:** The total of all OCC charges associated with this Account Number for this billing period
10. **Monthly Recurring Charges:** The total of all MRC charges associated with this Account Number for this billing period
11. **Long Distance:** The total of all Long Distance charges associated with this Account Number for this billing period
12. **Pay this amount**: The total of the charges from 9,10 an 11 above
13. **Payment Due Date**: The date that payment is expected by the CIO. After this date the payment is past due
14. **For Billing Questions or Inquires, Please call 803-896-0001**: Call the CIO Help Desk at this number or email ciohelpdesk@cio.sc.gov

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B. SUBSCRIBER SUMMARY Section:

Account Page 2
(1) Department Page 1

(B)

CHIEF INFORMATION OFFICE
4430 BROAD RIVER ROAD
Columbia, SC 29210

Agency ID: F06
Acct No: 1103236
(2) Dept No: 1103236

Agency Name: STATE BUDGET, B&CB - OFFICE OF
Acct Name: OFFICE OF STATE BUDGET
(3) Dept Name: OFFICE OF STATE BUDGET

Inv No: C6652
Bill Date: 31 JAN 2004

Contact: BETTY PEARCE Phone: 803-896-0358
COLUMBIA, SC 29201

SUBSCRIBER SUMMARY

(4) SubID	(5) Subscriber Name	(6) OCC	(7) MRC	(8) LD	(9) TAX	(10) Total
1649114	GORDON, LINDA	0.00	22.43	0.09	0.00	22.52
2617845	ROUTH, CAROL	0.00	24.42	0.00	0.00	24.42
3439725	PEARCE, BETTY	60.00	12.55	4.70	0.00	77.25
4701769	KINCAID, ALLAN	0.00	22.07	0.00	0.00	22.07
4958160	DUNCAN, DEBRA	0.00	18.55	0.00	0.00	18.55
5361983	SWEATMAN, GLENDA	0.00	22.62	0.25	0.00	22.87
5883948	LINE, FAX	0.00	12.55	2.75	0.00	15.30
6091316	LINE, VACANT	0.00	12.55	0.00	0.00	12.55
6316954	BROWN, K.	0.00	18.55	0.00	0.00	18.55
6683968	OFFICE, BUDGET	0.00	23.69	0.25	0.00	23.94
7516620	KIBLER, KEVIN	0.00	18.55	0.00	0.00	18.55
7675361	STEIN, BOB	0.00	18.55	0.35	0.00	18.90
8272830	MCCULLER, SHARON	0.00	19.61	0.17	0.00	19.78
8939966	BELL, H.	0.00	18.55	0.16	0.00	18.71
9474996	LINE, VACANT	0.00	12.78	0.00	0.00	12.78
Totals:		60.00	278.02	8.72	0.00	346.74

Subscriber Summary Details

1. **Department Page:** The sequential page number for each Department within an Account Number
2. **Dept No:** The sub-account number assigned for this Account Number.
3. **Dept Name:** The Department name, within this Agency, as provided by the Agency to the CIO
4. **SubID:** Subscriber Identification number which is a system-generated number assigned to each subscriber (Note: each service, such as telephone line or voice mail, is considered a subscriber)
5. **Subscriber Name:** The name assigned by the customer and provided to the CIO, which is associated with the subscriber ID
6. **OCC:** The total Other Charges and Credits (normally a one-time charge) associated with this subscriber for this billing period
7. **MRC:** The total Monthly Recurring Charges associated with this subscriber for this billing period
8. **LD:** The total Long Distance Charges associated with this subscriber for this billing period
9. **Tax:** Not Applicable as this time
10. **Total:** The total charges of 6,7,8 and 9 above for this subscriber for this billing period

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C. OTHER CHARGES AND CREDITS (OCC) DETAIL Section

Account Page 3
Department Page 2

(C)

CHIEF INFORMATION OFFICE
4430 BROAD RIVER ROAD
Columbia, SC 29210

Agency ID: F06 Agency Name: STATE BUDGET, B&CB - OFFICE OF Inv No: C6652
Acct No: 1103236 Acct Name: OFFICE OF STATE BUDGET Bill Date: 31 JAN 2004
Dept No: 1103236 Dept Name: OFFICE OF STATE BUDGET

Contact: BETTY PEARCE Phone: 803-896-0358
COLUMBIA, SC 29201

OTHER CHARGES AND CREDITS DETAIL

(1) SubID / (4) PreOrder	(2) Subscriber Name / (5) WorkOrder	(6) Action	(3) Service Number / Billing Code (7)	Description (8)	(9) Qty	(10) Unit Price	(11) Charge	(12) Subscriber Total
3439725	PEARCE, BETTY		8038960358					
9333	TR-3098-1	M	INSTCOL	INSTALLATION LABOR - COLUM	1	60.00	60.00	
WORK ORDER TOTAL:							60.00	
								60.00

(13) Departmental OCC Total: 60.00

Other Charges and Credits (OCC) Detail

1. **SubID:** The Subscriber ID associated with this OCC charge
2. **Subscriber Name:** The name associated with this Subscriber ID
3. **Service Number:** The telephone number, circuit, pager, etc. associated with this Subscriber
4. **PreOrder:** System-generated number assigned when the work order was entered into the system. Pre-orders are the initial phase of a request that are

later converted into a permanent Work Order. (This serves as the Customer Tracking Number)

5. **Work Order:** System-generated number created once the Pre-Order is Closed. (Same as a CSR number)
6. **Action:** Type of service requested, **A**(dd), **M**(ove), **D**(isconnect) or **S**(wap)
7. **Billing Code:** An internal CIO Billing Code that describes this type of service or work performed
8. **Description:** A brief description of this CIO Billing Code
9. **Qty:** The number of units associated with this Billing Code
10. **Unit Price:** The Cost per Unit of this Billing Code
11. **Charge:** Extended cost (Qty x Unit Price) for this Billing Code
12. **Subscriber Total:** The total of all OCC's assigned to this subscriber ID for the billing period
13. **Department OCC Total:** The total charges of all OCC's within this Department for this billing period

D. MONTHLY RECURRING CHARGES (MRC) DETAIL Section

Account Page 4
Department Page 3

(D)

CHIEF INFORMAION OFFICE
4430 BROAD RIVER ROAD
Columbia, SC 29210

Agency ID: F06 Agency Name: STATE BUDGET, B&CB - OFFICE OF Inv No: C6652
Acct No: 1103236 Acct Name: OFFICE OF STATE BUDGET Bill Date: 31 JAN 2004
Dept No: 1103236 Dept Name: OFFICE OF STATE BUDGET

Contact: BETTY PEARCE Phone: 803-896-0358
COLUMBIA, SC 29201

MONTHLY RECURRING CHARGES DETAIL

(1) SubID / (4) Billing Code	(2) Subscriber Name / (5) Description	(3) Service Number	(6) Charge	Subscriber (7) Total
3439725	PEARCE BETTY	8038960358		
REGD	REGULATORY FEE - DIGITAL		0.98	
VM0001	VOICE MAIL - MSG BOX - BASIC (15/1:30)		3.50	
DS027R	DS 22BT DIS/MSG 2WAY SPEAKER BLACK REFUR		3.53	
D	DIGITAL PORT		14.42	
SERVICE NUMBER TOTAL:			22.43	
				22.43

Monthly Recurring Charges (MRC) Detail

1. **SubID:** The subscriber ID associated with these MRC charges
2. **Subscriber Name:** The name associated to the Subscriber ID
3. **Service Number:** Telephone, circuit, pager, etc., associated with the Subscriber
4. **Billing Code:** An internal CIO Billing Code that describes this type of service or work performed
5. **Description:** A brief description of the Billing Code
6. **Charge:** The Monthly Recurring Charge, per billing code, per month
7. **Subscriber Total:** The total of all MRC's associated with this subscriber ID for the billing period
8. **Total:** The total charges of all OCC's within this Department for this billing period

E. LONG DISTANCE CHARGES DETAIL Section:

(E)

Account Page 9
Department Page 8

Agency ID: F06
Acct No: 1103236
Dept No: 1103236

Agency Name: STATE BUDGET, B&CB - OFFICE OF
Acct Name: OFFICE OF STATE BUDGET
Dept Name: OFFICE OF STATE BUDGET

Inv No: C6652
Bill Date: 31 JAN 2004

LONG DISTANCE CHARGES DETAIL

(1) SubID	(2) Subscriber Name					(3) Billing Number Place							Subscriber Total
Date (4)	Time (5)	Length (6)	C (7)	S (8)	From Number (9)	(10)	St (11)	To Number (12)	Place (13)	St (14)	Charge (15)		(16)
3439725	PEARCE BETTY					803-896-0358							
010504	15:27	1:12	T	6	803-896-0358	COLUMBIA	SC	864-656-1287	CLEMSON	SC	0.06	STATE	
010704	10:35	1:36	T	6	803-896-0358	COLUMBIA	SC	864-656-5846	CLEMSON	SC	0.08	STATE	
010704	10:44	9:12	T	6	803-896-0358	COLUMBIA	SC	864-656-5846	CLEMSON	SC	0.46	STATE	
010704	11:03	0:18	T	6	803-896-0358	COLUMBIA	SC	864-656-5846	CLEMSON	SC	0.02	STATE	
010704	15:58	7:42	T	6	803-896-0358	COLUMBIA	SC	843-661-8300	FLORENCE	SC	0.39	STATE	
011404	10:36	0:24	T	6	803-896-0358	COLUMBIA	SC	864-577-7569	SPARTANBG	SC	0.02	STATE	
011404	12:07	0:24	T	6	803-896-0358	COLUMBIA	SC	864-656-3413	CLEMSON	SC	0.02	STATE	
011404	12:39	1:24	T	6	803-896-0358	COLUMBIA	SC	864-656-1238	CLEMSON	SC	0.07	STATE	
011404	14:43	14:12	T	6	803-896-0358	COLUMBIA	SC	864-656-5846	CLEMSON	SC	0.71	STATE	
011604	10:29	16:36	T	6	803-896-0358	COLUMBIA	SC	864-656-1238	CLEMSON	SC	0.83	STATE	
011604	15:09	3:36	T	6	803-896-0358	COLUMBIA	SC	864-656-1238	CLEMSON	SC	0.18	STATE	
011604	15:48	2:18	T	6	803-896-0358	COLUMBIA	SC	864-656-1238	CLEMSON	SC	0.12	STATE	
012004	10:54	3:12	T	6	803-896-0358	COLUMBIA	SC	864-656-1238	CLEMSON	SC	0.16	STATE	
012004	13:33	0:48	T	6	803-896-0358	COLUMBIA	SC	864-577-7500	SPARTANBG	SC	0.04	STATE	
012004	13:38	9:06	T	6	803-896-0358	COLUMBIA	SC	864-577-7500	SPARTANBG	SC	0.46	STATE	
012704	12:27	0:30	T	6	803-896-0358	COLUMBIA	SC	843-577-8139	CHARLESTON	SC	0.03	STATE	
012804	15:01	2:24	T	6	803-896-0358	COLUMBIA	SC	864-577-7540	SPARTANBG	SC	0.12	STATE	
013004	11:28	18:30	T	6	803-896-0358	COLUMBIA	SC	864-591-3616	SPARTANBG	SC	0.93	STATE	
TOTAL:						93:24					4.70		
(17) SUBSCRIBER TOTAL:						93:24							4.70

(E)

Account Page 16
Department Page 15

Agency ID: F06
Acct No: 1103236
Dept No: 1103236

Agency Name: STATE BUDGET, B&CB - OFFICE OF
Acct Name: OFFICE OF STATE BUDGET
Dept Name: OFFICE OF STATE BUDGET

Inv No: C6652
Bill Date: 31 JAN 2004

LONG DISTANCE CHARGES DETAIL

SubID	Subscriber Name					Billing Number							Subscriber
Date	Time	Length	C	S	From Number	Place	St	To Number	Place	St	Charge		Total

(18) Departmental LD Minute Total: 172:24

(19) Department LD Total: 8.72

Long Distance Charges Detail

1. **SubID:** The subscriber ID associated with these Long Distance charges
2. **Subscriber Name:** The name associated to the Subscriber ID
3. **Billing Number:** The telephone number which these calls are being charged to
4. **Date:** The month, day and year the telephone call originated
5. **Time:** The Time of Day that the call was originated
6. **Length:** The Duration of the call in Minutes and Seconds (mm:ss).
7. **C:** Call Type (Refer to Appendix A)
8. **S:** Settlement Code (See Appendix B)
9. **From Number:** Telephone number the call was originated
10. **Place:** The City or Town that the call originated

11. **St:** State where the call originated
12. **To Number:** The Telephone number that was called
13. **Place:** The City or Town that was called
14. **St:** The State that was called
15. **Charge:** Cost of the call. Calls are billed on one half minute increments
16. **Total:** The Total duration of long distance calls for the subscriber along with the Total Cost for the calls for the subscriber
17. **Subscriber Total:** The Total duration of long distance calls for the subscriber along with the Total Charges for the calls for the subscriber
18. **Department LD Minute Total:** The grand total of all long distance call durations for the subscribers assigned to the department.
19. **Department LD Total:** The grand total charges of all Long Distance calls assigned to the department.

Appendix A
Call Types

Code	Description
T	Toll
4	Bellsouth Bulk Directory Assistance Card
G	Calling Card 800 Pay Phone
J	Calling Card Operator Assisted
R	Calling Card
S	Calling Card Directory
9	911 Access
C	Collect Calls
D	Directory Assisted
F	Toll Free
I	Incoming 800
M	Manual
N	900 Access
O	Overseas
P	Pager
Q	Cellular
Y	Unregulated/Special Service
$	IXC Generated Charges and Credits
3	Bellsouth Bulk DA Station
H	Calling Cards – 800 Payphone Op Completed
5	PBX/Centrex 411 DA
A	Operator Assisted
X	Undetermined
E	Equal Access
L	Local
0	Conference Call
1	900/976 Service Charge
2	Third Number
8	Telegram
K	Call Return/Busy Connect/Interrupt
6	PBX/Centrex 555 DA

Appendix B
Settlement Codes

Code	Description
3	Intra State/Intra LATA
6	Intra State/Inter LATA
9	Inter State/Intra LATA
J	Inter State/Inter LATA
N	Canada
Q	Puerto Rico/Virgin Islands
M	Mexico/U.S. Portion
P	Intra Provincial
C	Canada - Intra Province
X	Undetermined
R	Local
1	US Integrated Overseas
2	US Canada/ Mexico
L	IDDD Overseas
D	Intra LATA/NPA Area
E	Inter LATA/NPA Area
F	DACC